



CANADIAN CENTER
FOR WOMEN'S
EMPOWERMENT

CENTRE CANADIEN
POUR L'AUTONOMISATION
DES FEMMES

Social Worker: Survivor Engagement Specialist

Location: This is a remote position in Ontario; however, candidates must be residents of Ottawa for occasional in-person meetings.

Start Date: ASAP **Deadline:** February 15, 2026

Reports to: Program Director

Duration: 9-month contract with possibility of expansion -**Hours:** 12 hours weekly

Salary: \$31/hour

About us: The Canadian Center for Women's Empowerment is based in Ottawa, and the only Canadian non-profit dedicated to addressing all forms of Economic Abuse and economic injustice. CCFWE combats systemic barriers faced by women experiencing Economic Abuse survivors through education, community-based research, economic and financial empowerment, policy influencing and system change. Our work applies an equity-lens to policy, and is informed by evidence and lived experience of victim-survivors. Our work focuses on Economic Abuse prevention and response through meaningful community engagement. We bring violence and trauma -informed practices to inform policy systems, enabling victims, survivors, and their families to achieve economic empowerment.

Position Summary

The Survivor Engagement Support Specialist plays a critical role in building and sustaining trusted, respectful relationships with survivors of economic abuse and other forms of gender-based violence. The role leads survivor-centred, trauma-informed engagement and retention strategies to ensure participants feel supported, connected, and able to remain meaningfully involved throughout CCFWE's financial empowerment programs.

This position serves as a consistent point of contact for program participants and members of CCFWE's National Survivor Council, providing ongoing check-ins, outreach, and non-clinical support. The Specialist supports survivors in navigating systems, services, and resources while reducing barriers to participation and fostering a safe, inclusive, and empowering program experience.

The Survivor Engagement Support Specialist also plays a key role in ensuring survivors' lived experiences are ethically, respectfully, and intentionally integrated into CCFWE's programs, policy development, and research initiatives, strengthening survivor-informed systems change while upholding confidentiality, autonomy, and choice.

Key Responsibilities

Direct Support

- Support and implement CCFWE's financial empowerment programs' alumni pathways and opportunities.
- Ensure consistent, trauma-informed engagement with survivor participants through compassionate communication, emotional safety check-ins, and relationship-based support that strengthens trust and retention.
- Connect participants to internal and external supports when needed
- Serve as a consistent point of contact for survivors, sharing updates, capacity-building opportunities, and feedback loops that reflect the value of their contributions.
- Support the National Survivor Council Coordinator in co-facilitation
- Moderate CCFWE's online survivor support spaces, fostering safe, inclusive, and empowering environments.
- Work closely with internal teams to safeguard survivors by assessing and responding to emerging risks, providing referrals, and ensuring their well-being.
- Track retention data and engagement trends

Community Outreach and Communication

- Contribute to regular staff learning sessions to build a trauma- and violence-informed culture across CCFWE.
- Identify and implement opportunities to enhance outreach in collaboration with internal teams, ensuring survivor engagement is inclusive, intersectional, and community-driven.
- Maintain accurate and confidential data on survivor engagement activities in line with CCFWE's data protection policies and funder requirements.
- Respond to general inquiries related to survivor engagement in coordination with the Specialist Team.
- In alignment with role capacity, represent CCFWE at external meetings, events, or forums, championing survivor-led approaches and amplifying the voices of those with lived experience.
- Collaborate with CCFWE's program team to measure the impact of survivor participation and inform continuous improvement.

Qualifications

- Bachelor's degree in social work, psychology, gender studies, community development, or a related field.
- Equivalent combination of education and significant lived and/or professional experience in survivor advocacy, engagement, or community organizing will also be considered.

Experience

- Minimum of 3-4 years of experience in social work working with vulnerable populations, victim direct support services, or outreach with a focus on domestic abuse
- Demonstrated experience facilitating survivor engagement initiatives, advisory groups, consultations, or peer-led programs.
- Experience working with domestic abuse survivors, shelters, and building partnerships with diverse communities, including Black, racialized, Indigenous, newcomer, and other equity-deserving groups.
- Experience moderating online or in-person support spaces
- Excellent understanding of community resources to support victims

Knowledge & Skills

- Strong understanding of trauma- and violence-informed approaches, intersectionality, and anti-oppressive frameworks.
- Lived or professional experience working with survivors of violence, economic abuse, or trauma
- Excellent facilitation, communication, and relationship-building skills, with the ability to create safe, inclusive, and empowering spaces.
- Ability to handle sensitive information with discretion and uphold high standards of confidentiality.
- Skilled in conflict resolution, emotional support, and connecting individuals to appropriate resources.

Other Attributes

- Flexibility, resilience, and cultural humility in working with individuals and communities impacted by trauma.
- Ability to work independently in a remote environment while collaborating effectively with a virtual team.

Advantages of working with us

- Hybrid and remote options available.
- Flexible hours to support work-life balance.
- Access to regular workshops, webinars, and professional development.
- Specialized training in trauma-informed care, economic abuse, and survivor engagement.
- Be part of national and international advocacy work.
- Present at conferences, contribute to research, and co-create survivor-informed tools and models.
- Culturally responsive, anti-racist, and feminist-informed values.
- Directly contribute to systems change and survivor economic empowerment. Work with leading experts and grassroots partners across Canada.

Why This Role Matters

Survivors of economic abuse often disengage **not because they don't care**, but because trauma, fear, instability, and shame interrupt participation. This role exists to **bridge that gap** to ensure no survivor is lost due to lack of follow-up, trust, or human connection.

If this opportunity aligns with your interests and experience, please submit your CV and a cover letter detailing how you meet the essential skills and experiences outlined in this role to hr@ccfwe.org by Feb 15, 2026.

Note on Recruitment Process

At the Canadian Centre for Women's Empowerment (CCFWE), we are committed to equitable and accessible hiring practices. We do **not** use automated applicant tracking systems (ATS) to screen applications. Every application is reviewed by a member of our team to ensure that each candidate's unique experience and perspective is considered.