Social Worker: Survivor Engagement Officer

Location: This is a remote position in Ontario; however, candidates must be residents of

Ottawa for occasional in-person meetings.

Start Date: ASAP Deadline: July 31st

Reports to: Project Manager

Duration: One year contract with possibility of expansion

Hours: 20 hours weekly

Salary: \$31/hour

About us: The Canadian Center for Women's Empowerment is based in Ottawa, and the only Canadian non-profit dedicated to addressing all forms of Economic Abuse and economic injustice. CCFWE combats systemic barriers faced by women experiencing Economic Abuse survivors through education, community based research, economic and financial empowerment, policy influencing and system change. Our work applies an equity-lens to policy, and is informed by evidence and lived experience of victim-survivors. Our work focuses on Economic Abuse prevention and response through meaningful community engagement. We bring violence and trauma -informed practices to inform policy systems, enabling victims, survivors, and their families to achieve economic empowerment.

Position Summary

The Survivor Engagement Specialist plays a key role in building trusted relationships with survivors of economic and other forms of gender-based violence, ensuring their lived experiences shape and inform CCFWE's programs, policies, advocacy, and research. This role leads inclusive, trauma-informed engagement strategies and supports survivor leaders through meaningful, culturally responsive, and equitable initiatives.

Key Responsibilities

Inclusive Outreach and Survivor Engagement

- Build and maintain trusted relationships with survivor-led, by-and-for, and community-based organizations, particularly those serving Black, racialized, and newcomer women.
- Lead culturally responsive and trauma-informed engagement strategies to ensure diverse survivor representation in CCFWE programs.
- Identify and implement opportunities to enhance outreach in collaboration with internal teams, ensuring survivor engagement is inclusive, intersectional, and community-driven.
- Support the implementation of CCFWE's national survivor engagement strategy, including co-creating advisory structures and peer-led initiatives.

- Coordinate the onboarding and continuous engagement of survivor leaders involved in CCFWE's Financial Empowerment program.
- Provide compassionate, trauma-informed communication, including regular briefings, emotional safety check-ins, and ongoing support to survivor participants.
- Serve as a consistent point of contact for survivors, sharing updates, capacity-building opportunities, and feedback loops that reflect the value of their contributions.
- Collaborate with CCFWE's evaluation team to measure the impact of survivor participation and inform continuous improvement.
- Facilitate survivor-informed consultations, focus groups, and peer sessions that influence organization program design.
- Ensure survivor voices are embedded in all aspects of CCFWE's work.
- Document and elevate survivor insights to inform systems change and public awareness initiatives.

Digital Engagement and Online Community Support

- Moderate CCFWE's online survivor support spaces, fostering safe, inclusive, and empowering environments.
- Work closely with internal teams to safeguard survivor leads by assessing and responding to emerging risks, providing referrals, and ensuring their well-being.
- Contribute to regular staff learning sessions to build a trauma- and violence-informed culture across CCFWE.

Communications & Administration

- Develop and distribute regular survivor engagement updates, such as monthly newsletters or digital bulletins, to keep participants informed and connected.
- Maintain accurate and confidential data on survivor engagement activities in line with CCFWE's data protection policies and funder requirements.
- Respond to general inquiries related to survivor engagement in coordination with the Specialist Team.
- Represent CCFWE at external meetings, events, or forums, championing survivor-led approaches and amplifying the voices of those with lived experience.
- Continuously reflect on and contribute to the evolution of CCFWE's survivor-centered, equity-driven work.

Qualifications:

- Bachelor's degree in social work, psychology, gender studies, community development, public health, or a related field.
- Equivalent combination of education and significant lived and/or professional experience in survivor advocacy, engagement, or community organizing will also be considered.

Experience

- Minimum of 3-4 years of experience in social work working with vulnerable populations, victim support services, with a focus on trauma-informed care.
- Demonstrated experience facilitating survivor engagement initiatives, advisory groups, consultations, or peer-led programs.
- Experience building partnerships with diverse communities, including Black, racialized, Indigenous, newcomer, and other equity-deserving groups.
- Experience moderating online or in-person support spaces and navigating safeguarding concerns.
- Excellent understanding on community resources to support victims

Knowledge & Skills:

- Strong understanding of trauma- and violence-informed approaches, intersectionality, and anti-oppressive frameworks.
- Knowledge of gender-based violence, economic abuse, and the social and structural barriers facing survivors.
- Excellent facilitation, communication, and relationship-building skills, with the ability to create safe, inclusive, and empowering spaces.
- Ability to handle sensitive information with discretion and uphold high standards of confidentiality.
- Skilled in conflict resolution, emotional support, and connecting individuals to appropriate resources.

Other Attributes:

- Demonstrated commitment to equity, inclusion, and centering the voices of lived experience.
- Flexibility, resilience, and cultural humility in working with individuals and communities impacted by trauma.
- Ability to work independently in a remote environment while collaborating effectively with a virtual team.

Advantages of working with us

- Hybrid and remote options available.
- Flexible hours to support work-life balance.
- Access to regular workshops, webinars, and professional development.
- Specialized training in trauma-informed care, economic abuse, and survivor engagement.
- Be part of national and international advocacy work.
- Present at conferences, contribute to research, and co-create survivor-informed tools and models.
- Culturally responsive, anti-racist, and feminist-informed values.
- Directly contribute to systems change and survivor economic empowerment. Work with leading experts and grassroots partners across Canada.

If this opportunity aligns with your interests and experience, please submit your CV and a cover letter detailing how you meet the essential skills and experiences outlined in this role to <a href="https://doctore.com/https://

Note on Recruitment Process

At the Canadian Centre for Women's Empowerment (CCFWE), we are committed to equitable and accessible hiring practices. We do **not** use automated applicant tracking systems (ATS) to screen applications. Every application is reviewed by a member of our team to ensure that each candidate's unique experience and perspective is considered.